TRI⦿MET

CAT Wayfinding Ad Hoc Action Items
Tuesday June 24th, 2025
9:30 a.m. – 11:00 a.m.
Webex

Recording:

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Agenda

A. **9:30am - Call to Order and Introductions** – Committee Co-Chair

- Introduction to Naim Ferris, Accessible Transportations summer intern

B. **TriMet staff updates**

- Digital Accessibility
  Action Items:
  ➢ Upcoming trip planner testing
  ➢ Present the audit of the digital findings

- Customer Experience
  Action Items:
  ➢ Have Committee test the braille options for Falcon Devices

- Accessible Transportation Programs
  Action Items:
  ➢ Work with Digital Accessibility to look into a potential pilot with Audiom

➢ Reach out to Michael Cantino through the possible intersection of 3D maps

C. Committee Member Feedback and Discussion

- XR Navigation with Audiom: The World's First Inclusive Digital Map
https://xrnavigation.io/audiom-demo/

- Communicating detours, moved bus stops and temporary or permanent stop closures. Are there potential Wayfinding flash alerts that we can work with PBOT on?
Action Items:
➢ Add to a future agenda a presentation on all the ways to get service change notifications.
➢ Look into creating a how to video on getting the service alerts that meet your travel needs
➢ Customer Experience to look into the possibility of making an option where the rider can adjust how often they receive the same service alert

- Other items
Action Items:
➢ In person testing day for Braille on Falcon Devices and Digital Accessibility to be held on July 18th from 10:00am – 12:00pm

D. 11:00 - Meeting Adjourned